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JC690 U.S. PTO

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ASSISTANT COMMISSIONER FOR PATENTS
Washington, D. C. 20231

PATENT APPLICATION
Case Docket No. **200-0053**
Date: April 11, 2000

Sir:

Transmitted herewith for filing is the patent application of Inventor(s):

**William Rowse
Barry Inman
Debra Mayberry
David Park
Henry Ubik
Paul Mashni
Robert Jackson**

JC564 U.S. PTO
09/547661
04/12/00

For: **SYSTEM FOR PROCESSING A CUSTOMER CONCERN**

Enclosed are:

- ☒ 11 sheet(s) of drawings
- ☒ Assignment and Cover Sheet
- ☐ Information Disclosure Statement, PTO Form 1449, and Copies of Citations
- ☐ A certified copy of

The filing fee has been calculated as shown below for OTHER THAN A SMALL ENTITY:

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Basic Fee				\$ 690
Total Claims	37	17	18	\$ 306
Indep Claims	3	0	78	\$ 0
Multiple Dependent Claims(s) Presented	0		260	\$ 0
			TOTAL	\$ 996

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Frank G. McKenzie
Frank G. McKenzie
Attorney or Agent of Record
Registration No. 29,242
Ford Global Technologies, Inc.
One Parklane Blvd.,
600 Parklane Towers East
Dearborn, MI 48126

Danale Wojtylo
(Printed Name of Person Mailing Paper or Fee.)

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Danale Wojtylo